

## **Plains Pipelines: Operational Update**

To: Plains Pipeline Shippers and Producers

Date: April 3, 2019

Subject: Plains Pipeline Operational Notification Implementation

Please be advised that effective April 3, 2019, Plains Midstream Canada ULC (Plains) will be implementing Petrotranz's Operational Notification tool to communicate all operational updates to Producers and Shippers.

Petrotranz's Operational Notification tool allows Stakeholders to self-subscribe and access communications in one standardized, secure location.

Please see the attachment for instructions on how to subscribe to Operational Notifications. If you or your company does not have access to Petrotranz, please contact Petrotranz Support at 403.457.1470 or <a href="mailto:support@petrotranz.com">support@petrotranz.com</a>.

Plains will continue to e-mail out all operational updates (in parallel with posting them via Petrotranz) until July 1, 2019 at which point all communications will only be posted through Petrotranz.

If you have any further questions, please contact the undersigned.

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